

INMATE MAIL

Inmate mail should be sent to the address listed on the front of this pamphlet. It should have a return name and full return address, and be addressed to the inmate using the same name and spelling under which the inmate was booked.

If mail regulations are not followed or items of contraband are found, the entire envelope along with contents will be returned to the sender or turned over to a law enforcement agency. Mail is normally distributed within 24 hours, except weekends and holidays. Paperback books and magazines will be received from a book club, mail order bookstore or directly from a publisher ONLY. Paperback books or material that contains obscene pictures racist or "hate" material, incites violence, rape, homosexual sex or sodomy, or that otherwise compromises the safety, security or proper order of this facility will be confiscated and/or returned to the sender. Materials depicting human nudity are not allowed in the Hoke County Detention Center. Fragrances are prohibited. Envelopes or correspondence may not be decorated with hand-drawn art that contain glitter, crayons, paint etc. Gang symbols and colors are prohibited.

Our staff will open General Mail outside of the presence of the inmate. All mail will be closely examined for contraband, read and under some circumstances, withheld from the inmate and turned over to the Jail Administrator. General mail may contain the following items ONLY: one plain greeting card (no larger than 9" by 6" ,) five page reproduced or copied from a mass produced item such as a book or items from the Internet, up to ten pages of person-to-person correspondence handwritten or typed, two small newspaper clippings, and a certified check from bank or money order from the US postal service. **DO NOT SEND CASH!!** "Musical greeting cards will be deactivated. Golf size colored pencils and pencils only.

JAIL COMMISSARY

The jail commissary is not owned or operated by Hoke County. An outside vendor is respons-

ible for its operation and prices. Prices are consistent with local retail outlets. www.jailpackstore.com is the web for the commissary account. An inmate must have sufficient funds in his trust fund account to order commissary items. Inmates are provided with three nutritious meals daily. Indigent inmates are provided with basic hygiene items, writing materials and postage. Playing Cards will not be given to individual inmates. Please do not ask.

MESSAGES

Except in case of verified life or death emergencies, staff members will not pass messages to inmates. A supervisor will contact doctors, hospitals, funeral homes, etc. before passing a message to an inmate. To speed the process, please have this information (contact person, phone numbers, etc.) available before you call. For emergency messages, call 910-875-5113, explain your dilemma and ask for the Lieutenant.



**HOKE COUNTY
DETENTION CENTER
P. O. BOX 300
RAEFORD, NC 28376
910-875-5113**

**FAMILY AND VISITORS
JAIL INFORMATION
EFFECTIVE 02/2024**



**RODERICK C. VIRGIL
SHERIFF OF HOKE COUNTY**

**CAPTAIN, L. THOMAS
JAIL ADMINISTRATOR**

OUR MISSION

Our facility is responsible for the care, control, and custody of Hoke County inmates, staff and visitors.

The Hoke County Detention Center is operated under the general supervision of the Sheriff of Hoke County and funded by the Hoke County Board of Commissioners. This facility does not set bond amounts, modify court dates, render verdicts or determine punishment. If you have questions concerning these issues, contact the person or agencies responsible for these activities.

FOR INFORMATION

Public information regarding an inmate's charges and conditions of release (bond) may be obtained by calling Inmate Information at 910-875-5113, from 8:00AM-5:00PM, Monday –Friday.

MEDICAL CARE

Emergency medical care is available 24-hours-per-day. Psychiatric services are also available. Nursing staff is on-duty when applicable on site or can be reached during an emergency.

Inmates requesting non-emergency medical care may sign up for sick call at any time by contacting a detention officer and requesting a sick call form. Sick call is conducted on a regular basis. Inmates are assessed a \$20.00 co-pay for non-emergency medical services. No inmate is denied medical care due to an inability to pay. Inmates are not charged co-pay fees for emergency medical or mental health services.

Federal regulations limit our ability to disclose medical information, even to family members. Please understand our refusal to discuss an inmate's medical condition or treatment.

TRUST FUND

Certified checks from bank and money orders from the U.S. Postal Service can be mailed to inmates at the Detention Center

The checks must be payable to the inmate. PO Box 300 Raeford NC 28376. Persons may send U.S. postal service money orders and certified checks from bank to the Hoke County Detention Facility PO Box 300 Raeford NC 28376 Monday through Friday (except for holidays). You may also go to www.jailpackstore.com

CONTRABAND

It is unlawful to smuggle or otherwise pass any item of contraband to any inmate, over any fence or into any enclosure, or to trespass with in 25 feet of any fenced enclosure, or of the Hoke County Detention Facility. Violators will be arrested and prosecuted.

Contraband is any item forbidden by or not specifically authorized by jail rules, any excessive property or property which has been altered from its original condition or converted to another use such as weapons, drugs and cigarettes.

All visitors entering this facility are subject to thorough search and/or temporary detention.

SOCIAL VISITATION

Social visitation is a privilege that can be restricted or denied for specific periods of time. Self-reporting inmates (weekenders) inmates on disciplinary restrictions and inmates who have not been classified are not eligible for social visitation.

The inmate is responsible for deciding who can and cannot visit him or her. Social visits are online only. You can visit from home from your computer or cell through Securus Technologies by going to videovisitationwvare.com—charges may apply. An inmate may receive up to three per day per visitor. Visitors must produce/submit a valid government I.D. (driver's license, state I.D.) **Outstanding warrant files will be checked.**

Visits are every day Monday –Sunday

8:30am-11:00am and 1:30pm-4:00pm

And 6:00 pm –9:00 pm

Online Only

Visitors who become disruptive, are not in compliance with the dress code, are involved in illegal activities/bad behavior or otherwise violate Detention Center rules the visit may be stopped and cancelled.

Professional visitors may visit inmates Monday through Saturday from 8:00AM to 5:00PM. Professional visitors include law enforcement officials (detectives, probation officers, etc.), legal representatives (attorneys, paralegals, etc.), and certain medical service providers.

INMATE TELEPHONE

Inmate cannot receive incoming telephone calls. Under normal circumstances, inmates are allowed to make phone calls through the Inmate Telephone System. Calls are generally allowed during an inmate's recreation time. Inmate phones are not owned or operated by Hoke County Detention Center. An outside vendor provides this service. The Hoke County Detention Center monitors and records all telephone calls made on the inmate telephone system. All calls are "collect" and three-way calling is prohibited. Calls are limited to fifteen minutes. To report billing problems, poor service, to block a number or to trouble shoot a blocked number, call **SECURUS** 1-800-844-6591.

All charges are consistent with N.C. Utilities Commission regulations. If you find the inmate telephone system too expensive, we encourage you to use the U. S. Mail. Most inmates enjoy receiving mail and having frequent contact with family member and friends.

(No Cash Will Be Accepted In The Mail) Mail to:

Hoke County Detention Center

P.O. Box 300,

Raeford, NC 28376.